

National Concierge Association Arizona Chapter

February 2010

Key Notes

Upcoming Meetings:

- February 18, General Membership Meeting, Ocean Prime (Phoenix)
- March 18, General Membership Meeting, Musical Instrument Museum (Phoenix)

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Happy New Year ~ NCA-Az

There is so much to share as we kick off our new year.

General Membership Meeting Date ~ Day Change!!

During the January General Membership meeting a motion was brought forth to the members to change the monthly meeting date. It was unanimously passed. Members make sure you mark your calendars now! The NCA-Az General Membership Meetings will now be held the **3rd THURSDAY of every month** (excluding August).

Arizona Chapter - Board of Directors Announced:

President: Ginger St. Pierre
 Vice President: Ellen Crocker
 Director of Membership: JK Scott
 Director of Administration: Gerry Sikes
 Director of Finance: Barbara Siewert
 Affiliate Liaison: Margie Long
 Special Advisor: Tim Quinn



Arizona Chapter celebrates 10 Years in 2010!!

The local Arizona Chapter was founded and chartered in 2000. One of the major milestones that the chapter celebrated during the early years was receiving the 2003 NCA Chapter Of The Year award. The most recent celebration happened in 2008 when the chapter celebrated Arizona Key Magazine as the 2008 NCA National Preferred Partner. In 2009 we embarked on our 3rd Annual Cupcakes & Cocktails Fundraiser & Silent Auction, benefitting Packages From Home once again. This year the Board is looking forward to celebrating our 10th Anniversary.

I am looking forward to serving as your President this year. The Board of Directors and I are planning for an exciting and eventful year.

Ginger St. Pierre NCA-Arizona Chapter President, NCA Certified Concierge



Meeting Minutes

The **January 20th General Membership Meeting** was hosted by Casino Arizona @ 101 & McKellips.

Those in attendance learned about the new Casino Arizona Resort & Spa that will be opening later this spring and Ric Hartman & Cheryl Vavages introduced us to all of the gaming options available for our guests.

NCA-Az business conducted during the meeting included the annual voting for the Chapter Board of Directors and a motion to change the current meeting day to the 3rd Thursday of each month.

Following the meeting attendees were invited to enjoy the Showstoppers Live show in the Casino Arizona Showroom. (If you weren't there, you missed a great time ~ Those that were there...."Sweet Caroline! Bum, bum, bum!")

Event Highlights

- 1-5 • International Networking Week - www.internationalnetworkingweek.com
 4-8 • Sahuaro State Kennel Club Show, Arizona State Fairgrounds, Phoenix (602) 252-6771 www.azstatefair.com
- 5-7 • Glendale Chocolate Affaire, Murphy Park, Glendale (623) 930-2299 www.glendaleaz.com/events
 5-7 • 7th Annual Gourd Festival, Pinal County Fairgrounds, Casa Grande (520) 723-4432 www.wuertzfarm.com
 6 • Great Canadian Picnic, South Mountain Park, Phoenix (602) 534-3751 www.canadianpicnic.com
 6 • Motoring Thru Time, Heritage and Science Park, Phoenix (602) 262-5071 www.phoenix.gov/parks/heritage.html
 6 • Chandler Mardi Gras Festival, downtown Chandler (480) 855-3539 www.chandlermardigras.com
 6 • Regional Unity Walk and Diversity Festival, Arizona State University, Chandler, Phoenix, Scottsdale and host city Tempe, (480) 644-5033 www.tempe.gov/diversity/regionalunitywalk
 6 • 5th Annual Sedona Marathon, various locations Sedona www.sedonamarathon.com
 6 • 2010 Regional Unity Walk, Tempe, Chandler, Gilbert, Mesa, Phoenix, Scottsdale and ASU (480) 350-8979 www.tempe.gov/diversity
 6 • Buckey O'Neill's 150th Birthday Celebration, Sharlot Hall Museum, Prescott (928) 445-3122 www.sharlot.org
 6-3/28 • Arizona Renaissance Festival, Apache Junction (520) 463-2600 www.royalfaires.com (President's Day & Weekends only)
 9-10 • Canadian Snowbird Celebration, Mesa Convention Center (480) 644-2178 www.mesaconventioncenter.com
 10-14 • Tubac Artisan Festival, Tubac (520) 398-2704 www.tubacaz.com
 10-15 • National Muzzle Loader Rifle Association's Western National Shoot, Ben Avery Shooting Facility, Phoenix (623) 582-8313 www.nmlra.org
 11-14 • Ballet Arizona presents The Sleeping Beauty, Symphony Hall, Phoenix, (602) 381-1096 www.balletaz.org
 11-14 • 52nd Annual Aripex Stamp Show, Mesa Convention Center Mesa (480) 644-2178 www.mesaconventioncenter.com
 11-14 • 62nd Annual Gold Rush Days and Rodeo, various locations, Wickenburg (928) 684-5479 www.wickenburgchamber.com
 11-21 • 55th Annual Scottsdale Arabian Horse Show, WestWorld of Scottsdale (480) 515-1500 www.scottsdalshow.com
 11-28 • Mary Poppins, ASU Gammage, Tempe (480) 965-3434 www.asugammage.com
 12-14 • 2010 Road Runner Regional Rodeo, Wild Horse Pass, Chandler (602) 466-4624 www.agra-phx.com
 12-14 • 10th Annual Camp Verde Wine, Pecan and Antique Festival, Community Center, Camp Verde (928) 567-9294 www.visitcampverde.com
 12-14 • 18th Annual Cochise Cowboy Poetry and Music Gathering, Burena High School, Sierra Vista (520) 417-6960 www.cowboypoets.com
 12-15 • 43rd Annual O'odham Tash, various locations Casa Grande (520) 836-4723 www.casagrandechamber.org
 13 • 10th Annual Arizona Strong Beer Festival, Margaret T. Hance Park, Phoenix www.azbrewguild.com
 13-14 • 20th Annual World Championship Hoop Dance Contest, Heard Museum, Phoenix (602) 252-8848 www.heard.org
 13-14 • VNSA Book Sale, Arizona State Fairgrounds, Phoenix (602) 252-6771 www.azstatefair.com
 13-14 • Arizona Antique Show Arizona State Fairgrounds, Phoenix (602) 252-6771 www.azstatefair.com
 13-14 • Gold Prospector's of America Show, Arizona State Fairgrounds, Phoenix (602) 252-6771 www.azstatefair.com
 13-14 • Aripex Stamp Show, Mesa Convention Center, Mesa (480) 644-2178 www.mesaconventioncenter.com
 14 • 14th Annual Wiener Fest, Apache Greyhound Park, Apache Junction (602) 971-6935 www.arizonaadoptagreyhound.org
 14 • 9th Annual Lost Dutchman Marathon, Prospector Park, Apache Junction (480) 983-1500 www.lostdutchmanmarathon.org
 15-21 • WGC-Accenture Match Play Championship, Ritz-Carlton Golf Club at Dove Mountain, Marana (866) 942-2672 www.worldgolfchampionships.com
 19-20 • 2nd Annual Chasing the Sun Competition Pow-Wow, Jobing.com Arena, Glendale (480) 446-7052 www.chasingthesunpowwow.com
 19-21 • NHRA Arizona Nationals, Firebird Raceway, Chandler (602) 268-0200 www.firebirdraceway.com
 19-21 • Desert Woodcarving Show & Sale, Mesa Convention Center, Mesa (480) 644-2178 www.mesaconventioncenter.com
 20 • Parada del Sol, Downtown Scottsdale (480) 990-3179 www.paradadelosol.org
 20 • Prospectors' Day, Arizona Mining and Mineral Museum, Phoenix (602) 944-5737 www.admmr.state.az.us
 20-21 & 25-28 • Tucson Rodeo aka La Fiesta de los Vaqueros (Celebration of the Cowboys) Tucson Rodeo Grounds, Tucson (800) 964-5662 www.tucsonrodeo.com
 20-22 • NHRA Arizona Nationals, Firebird Raceway, Chandler (602) 268-0200 www.firebirdraceway.com
 20-3/4 • 14th annual Greater Phoenix Jewish Film Festival, Congregation Beth Israel, Scottsdale www.gpiff.org
 21-28 • 16th Annual Sedona International Film Festival, various locations, Sedona (928) 282-1177 www.sedonafilmfestival.com
 22-28 • The Waste Management Open 2010, TPC, Scottsdale (602) 870-4162 www.wastemanagementphoenixopen.com
 25 • Tucson Rodeo Parade, Rodeo Grounds, Tucson (800) 964-5662 www.tucsonrodeoparade.org
 26-28 • International Sportsmen's Exposition, University of Phoenix Stadium, Glendale (800) 545-6100 www.sportsexpos.com
 26-28 • Fountain Hills Great Fair, Avenue of the Fountains, Fountain Hills (480) 837-1654 www.fountainhillschamber.com
 26-28 • Parada del Sol Rodeo, WestWorld (480) 990-3179 www.paradadelosol.org
 26-28 • Lost Dutchman Days, various events/locations, Apache Junction (480) 982-3141 www.apachejunctioncoc.com
 26-3/1 • NHRA Division 7 Opener, Firebird Raceway, Chandler (602) 268-0200 www.firebirdraceway.com
 27 • Blues Blast, Mesa Amphitheater, Mesa (480) 644-2560 www.mesaamp.com
 27 • Freestyle Motocross: Gravity Slashers, US Airways Center, Phoenix (480) 784-4444 www.ticketmaster.com
 27 • Junior League Rummage Sale Arizona State Fairgrounds, Phoenix (602) 252-6771 www.azstatefair.com
 27 • 7th Annual Classic Car and Hot Rod Show, Downtown Chandler (480) 389-7709 www.chandlercarshow.com
 27 • Neighborhoods in Bloom Garden Show, Queen Creek Branch Library, Queen Creek (480) 358-3003 www.queencreek.org
 27-28 • 26th Annual Matsuri: A Festival of Japan, Heritage and Science Park, Phoenix, (602) 262-5071 www.azmatsuri.org
 27-28 • 46th Annual Arizona Scottish Highland Games & Celtic Gathering, Steele Indian School Park, Phoenix (602) 431-0095 www.arizonascots.com
 27-28 • Crossroads of the West Gun Show, Arizona State Fairgrounds, Phoenix (602) 252-6771 www.azstatefair.com

Please note that the events listed, only represent a handful of events happening statewide. For a complete listing, please visit the Arizona Office of Tourism website: www.arizonaguide.com

AZ CHAPTER AFFILIATE MEMBERS

Arizona Key Magazine • (623) 869-8880 www.arizonakey.com 

Cave Creek Outfitters • (480) 471-4635 www.cavecreekoutfitters.com

City's Finest Magazine • (602) 327-3861 www.citysfinestmagazine.com

Hot Air Expeditions • (480) 502-6999 www.hotairexpeditions.com

Hike In Phoenix, LLC • (877) 445-3749 www.HikeInPhoenix.com

Jimmy Buffett's Margaritaville • (623) 772-0055 www.margaritaville.com

McCormick Ranch Golf Club • (480) 998-3800 www.mccormickranchgolf.com

Pink Jeep Tours • (928) 282-9000 www.pinkjeeptours.com

Scottsdale Convention & Visitors Bureau • (480) 421-1004
www.experiencescottsdale.com

Stellar Adventures • (602) 402-0584 www.stellaradventures.com

Vaughn's Southwest Custom Tours • (602) 971-1381 www.southwesttours.com 

 = NCA Endorsed Partner (designation)

ARIZONA CHAPTER BOARD OF DIRECTORS

- ◆ Chapter President: Ginger St. Pierre, ginger@visitmesa.com
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**NATIONAL CONCIERGE ASSOCIATION • LOCAL CHAPTERS**

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Houston, TX (Pre-Charter) • Minnesota • Nevada
Quebec City, Canada • Tennessee • Washington, DC Metropolitan
(Pre-Charter) • NCA At-Large Member Chapter
CEO: Sara-Ann Kasner • President: Pat Brengman



**Mark Your
Calendar!**

**2010 NCA
Conference
August 16-18, 2010
Washington DC**



National Concierge Association

**Key Notes: A Monthly Publication for
Hospitality Professionals. Exclusive to the
Arizona Chapter NCA Membership**

(480) 827-4700 • www.nationalconciergeassociation.com

Submissions and suggestions including pictures and other items of interest pertaining to concierge and the hospitality industry are welcomed. Please send your contribution to: Ginger St. Pierre, Director of Marketing—ginger@visitmesa.com by the 15th of the prior month. Please include your contact information for follow-up.

****Disclaimer**** The editor makes every effort to make sure that the information contained is as accurate as possible during production and will assume no responsibility for error or omissions. Please verify event information beforehand.